

# eInduction

## MTAC 138

### 06.18.2014

#### Agenda

Reference Material: EIN\_MTAC138\_2014\_06\_18.pptx

- **Roll Call**
- **Review Minutes from Previous Meeting**
- **Scan Data Availability**
  - Shipping Summary Report
  - *MicroStrategy* Container Summary Drilldown
- **eInduction Tiger Teams**
- **Action Items from Previous Meeting**
- **Questions**

#### Attendees

- |                          |                     |                    |
|--------------------------|---------------------|--------------------|
| ▪ Angelo Anagnostopoulos | ▪ James Whitman     | ▪ Monica Lundquist |
| ▪ Anthony Frost          | ▪ Jeremy McWilliam  | ▪ Nancy Garrison   |
| ▪ Bob Rosser             | ▪ Joe Bailey        | ▪ Rich Domagala    |
| ▪ Beth Lavati            | ▪ Judy Arkenau      | ▪ Robert Dorre     |
| ▪ Call In Users = 9      | ▪ Kevin Bray        | ▪ Steve Krejcik    |
| ▪ Carl Sidman            | ▪ Kurt Ruppel       | ▪ Tom Glassman     |
| ▪ Charley Howard         | ▪ Lisa Bowes        | ▪ Watt Bryan       |
| ▪ Danielle Aleman Rojas  | ▪ Michael Patterson |                    |
| ▪ Doug Gamroth           | ▪ Michelle Zalewski |                    |

#### Notes

##### Roll Call

##### Scan Data Availability

###### *Relevant Industry Issues*

###### *Shipping Summary Report*

- This report is more real-time than the eInduction Mailer Summary, Container Summary
- The prompt for the Shipping Summary Report will require the Facility Name, Locale Key or Mailing Group (Mailing ID)
- The Shipping Summary Report will typically be accessed from the *PostalOne!* dashboard
  - Icons will indicate the mailing status, with a **yellow** triangle requiring attention and a **red** circle indicating a critical error
    - There are 3 types of critical errors:
      1. Payment
      2. Appointment validation
        - Appointment validations will be turned off in Fall 2014
      3. Single appointment validation
        - Appointment validations will be turned off in Fall 2014

###### **Job Summary Report**

- Key Enhancements:
  - Header was simplified to show most important and relevant information
  - Status: Appointment headers and other report changes are still in CAT testing

###### **Container Detail by Job Report**

- Key Enhancements:
  - Facility Name will be required in addition to Container Zip Code and Locale Key information
  - Date/Time Unloaded will be blank if the container was not unloaded

- It has been determined that in addition to the barcode other information would be needed for rapid identification of containers
    - Included as a feature for future releases
    - Determining which eDoc fields and placard lines would be the most useful
- **Q:** Will this report show up on the dashboard as a shipping report?
- **A:** From the dashboard, there is a link to Shipping Summary Report
  - There is also a way to get to this report from the BCG using a Search By field
  - **AXN:** USPS will pull screenshots walking through this process
- **Q:** Would it be possible to add a feature where, for different types of container categories ( e.g. Container Unpaid,) the number of containers is made clickable for a drilldown to container details for that specific type of container?
- **A:** USPS will look into adding this capability
- **3PL Access**
  - Container level data will **not** be available to 3PL in the same way
  - The details of 3PL access are still being developed
  - Feedback received so far indicates that logistics companies need By container and By appointment search functions,
    - They are primarily interested in container status and being able to determine if a container has been scanned, accepted and delivered
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#### **eInduction Mailer Summary Reports**

- These reports can be set up to be sent via report subscriptions
  - **AXN:** USPS will provide additional details on setting up a subscription to this report
  - **AXN:** USPS will send out screenshots of Job and Container Summary Reports to show the drilldown
- *MicroStrategy* reports are most reliable more than 24 hours after a change or entry has been made
  - Not as real-time
  - The industry indicated that a 24-hr time lag is too long and that greater focus should be placed on what can be done through *PostalOne!*

#### **August 2014 Release**

- **Scan-based eInduction to be supported at *all* non-SV sites (including DDUS)**
- **Allowing mailers to use ORIGIN in locale key field**
  - eInduction allows the entry of ORIGIN into the locale key field; however, Seamless does not so mailers participating in Seamless will need to be aware of the difference
    - **Q:** If the use of ORIGIN is permitted and mailers begin to adopt Seamless, won't this be confusing for the software developers?
    - **A:** Software vendors on the call already support using ORIGIN in the locale key field
      - NPI confirmed that this process is permitted
  - Origin mail means no entry point discount
  - **Q:** Should our company fill in ORIGIN in the locale key?
  - **A:** You can continue to populate with the locale key
  - **Q:** Would it be possible to provide a description of appropriate scenarios for this? The understanding of how a local facility, etc. is defined may not be clear
  - **A: (AXN)** USPS will provide supporting information
  - **Q:** What is in the CSA?
  - **A:** The CSA contains the Locale Key and can be used to link a pallet to multiple locations; there is some confusion when people don't have a CSA and have to figure out what locale key to use
- **Enable barcode-content association via eDoc for one-time appointments**
  - Mail.dat submissions
    - **Q:** What are the required fields that need to be documented? Is there a document for this?
    - **A: (AXN)** USPS will put together a 1-page overview and detailed guide after CAT testing is complete

- **Q:** Could you also provide a description of the requirements for the production flow at the plant for non-SV sites from a mailer perspective?
- **A:** These will be integrated into the guide

## eInduction Tiger Teams

### Scan Compliance Reports

- **PVDS Scan Compliance % by Area**
  - Status: PVDS Scan Compliance national average is around **94%**
    - This percentage has increased a great deal the inception of this report at the beginning of April 2014
  - How Scan Compliance % is measured:
    - The data used goes back 14-21 days
      - *Example:* In the data presented today, the percentage is based on the number of containers that were paid during the week of May 14-May 20

### Actions from Previous Meeting

- Provide draft of eInduction Certification to industry
  - This will remain on the action list but will not be addressed until the end of July
- Review and discuss the value of incentive for 100% eInduction:
  - Though this and the speed line idea) will remain as an action item, increasing adoption is the major priority
  - **AXN:** Interest in the speed line idea will be assessed at the Operations meeting
- Discuss SV expansion with SV team
  - There are plans to do major re-architecting of SV system over the next several months ending in October
    - Expansion would begin after the re-architecture
  - There is discussion, but not confirmation, of adding additional facilities in the next several months;
- **AXN:** Confirm *PostalOne!* Data comparison for a paid container
- Review IT system design to ensure that eInduction containers included on 8125 counts will not result in system failure(s)
  - Status: The IM-DAS mailer shipment solution is currently being tested in CAT;
    - **AXN:** USPS will provide update in future meetings
- Review feasibility of including error information on Mailer Scorecard around the number of eInduction containers incorrectly included on 8125 counts
  - **AXN:** USPS will determine if this can be done systematically
- **COMPLETE:** Determine when data will be available from non-SV sites in the Shipping Summary Report
  - Being tested in CAT
  - Scan data will be available once IM-DAS solution is deployed
- Work with SV Team to determine potential impacts of entry point scan information alignment error

### Additional Questions

- **Q:** Is eInduction capable of handling monthly labeling list updates without causing effective date issues?
- **A:** The capability to deal with monthly labeling dates and effective dates was built into earlier releases in 2014; this will undergo regression testing as part of the August 2014 release test package

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## Meeting Summary and Major Outcomes

- Reviewed draft screenshots of Scan Data Availability solutions:
  - Shipping Summary Report
  - MicroStrategy Container Summary Drilldown
- Discussed the role and purpose of the eInduction Tiger Teams
- Reviewed upcoming features of the August 2014 Release and determined additional information and documentation to be provided to workgroup members and mailers

- Reviewed Action Items from previous meetings, including status of items generated at the May 22<sup>nd</sup> face-to-face meeting

## Action Items

<i>Date Created</i>	<i>Action Item</i>	<i>Task Owner</i>
6.18	Provide screenshots re: how to access the Shipping Summary Report via the BCG	USPS
6.18	Provide details on setting up a subscription to the eInduction Mailer Summary Reports	USPS
6.18	Provide screenshots of eInduction Job and Container Summary Reports ( <b>Container Summary Report Drilldown</b> )	USPS
6.18	Provide supporting information and descriptions of appropriate scenarios for use of ORIGIN in locale key field (August 2014 Release)	USPS
6.18	<b>August 2014 Release</b> <ul style="list-style-type: none"> <li>Provide a 1-page guide on <b>enabling barcode-content association via eDoc for one-time appointments</b> after CAT testing</li> <li>Provide description of the requirements for the production flow at the plant for non-SV sites from a mailer perspective</li> </ul>	USPS
5.22	Assess interest in speed line (100% eInduction incentive) at Operations meeting	USPS
5.22	Confirm <i>PostalOne!</i> Data comparison for a paid container	USPS
5.22	Provide updates on IM-DAS mailer shipment solution	USPS
5.22	Review feasibility of including error information on Mailer Scorecard around the number of eInduction containers incorrectly included on 8125 counts	USPS
5.22	Determine progress made on working with SV Team to determine potential impacts of entry point scan information alignment error	USPS